



March 10, 2020

To: FHLBank Indianapolis Members
Subject: Coronavirus Preparedness

FHLBank Indianapolis is committed to safely and soundly serving our members. As you may have seen in the news, the spread of Coronavirus (COVID-19) poses a potential health risk.

FHLBank Indianapolis Is Ready to Serve Members Needs

While the Centers for Disease Control and Prevention's (CDC) position is that the immediate health risk is considered low for the American public, FHLBank Indianapolis has put into place plans to continue serving members should the situation worsen. We have enough available staff to execute transactions on behalf of your institution.

What You Can Do to Ensure Continued Access to FHLBank Indianapolis Services

To ensure your organization continues to have access to these services, we ask that you:

- Review your authorizations to ensure you have adequate coverage as part of your institution's readiness plans.
- Confirm your employees' access to Member Link and LAS, including verifying that service tokens or test keys are active.
- For transactions that may require a second level of approval, make sure we have your current contact information.

FHLBank Indianapolis-hosted Events Canceled through March

As a further precaution, FHLBank Indianapolis has canceled this year's Community Investments Workshops. We will evaluate other 2020 bank-hosted engagements in a timely manner.

A member of our team will reach out to you to evaluate any other individually scheduled interactions or commitments. Please contact your account manager or key FHLBank Indianapolis business partner if you have any questions or concerns.

Sincerely,

Cindy Konich
President and Chief Executive Officer