

FHLBI.GIVES

USER REGISTRATION PROCESS

All Members must use the Homeownership Initiatives Registration and Certification form to establish their intent of using the Bank's programs as well as listing their users in the FHLBI.GIVES system. If additional users are needed, the Member can use the stand alone [FHLBI.GIVES Online Application User Registration Form](#).

Once the registration forms have been received by the Bank, the user's profile will be set up by the FHLBI Service Desk. Once the profile is established, the user will receive an email indicating next steps. The email will contain instructions on registering with DUO®. DUO® is the application FHLBI is using for MFA (multi-factor authentication). Multi-factor authentication from DUO® protects user accounts by requiring a second source of validation, in this case a dedicated cell phone, to verify user identity before granting access.

Click this link to view a video on how multi-factor authentication works: [Authenticate with DUO®](#).



Authenticate with
Duo Mobile



Once DUO® has been activated, the user will follow the remaining steps in the email from the FHLBI Service Desk to establish a password and login to FHLB.GIVES.

Having trouble logging in?
Contact our Service Desk at: 800-288-6697

