

Advantage Contacts List

FHLBank Indianapolis – Advantage MPP

Business Development		
Keith Pempek	317.465.0558	kpempek@fhlbi.com
MPP Administration		
John Bingham	317.465.0323	jbingham@fhlbi.com
MPP Operations		
Steve Broviak	317.465.0546	sbroviak@fhlbi.com
MPP Acquisitions – Trading, MCCs, MDCs		
Jeff Gentner	317.465.0544	jgentner@fhlbi.com
Candace Trzaskowski	317.465.0554	ctrzaskowski@fhlbi.com
Quality Assurance – Servicing Reviews, QC, Document Custody		
Dee Bolden	317.405.1703	dbolden@fhlbi.com
Afshan Memon	317.465.0548	amemon@fhlbi.com
Servicing – Default Reporting, Foreclosure, Loss Claims		
Laurel Harpster	317.465.0415	lharpster@fhlbi.com
LAS Login and Password Reset Questions		
Help Desk	800.288.6697	service_desk@fhlbi.com

US Bank – Document Custodian

Shared Mailbox - Certifications	dcsspvt.fhlbi@usbank.com
Shared Mailbox - Releases	dcs@usbank.com

Newrez LLC, Servicing Release Partner

Kyle Lybrand	904-226-0343	kyle.lybrand@newrez.com
Shared Mailbox		ColIssueSupport@newrez.com
Customer Care (Borrowers)	866-317-2347	

PHH Mortgage Servicing, Servicing Release Partner

Wendi Welter	561.629.9717	wendi.welter2@mortgagefamily.com
Shared Mailbox		FHLB_Seller_Support@PHH.com
Customer Care (Borrowers)	800.449.8767	

Mr. Cooper – Master Servicer

Amy Berchem	303.515.8107	amy.berchem@mrcooper.com
Nikki Scott	303.515.8165	nikki.scott@mrcooper.com
Jamieson Stinton	303.515.8172	jamieson.stinton@mrcooper.com
Remittance report sent via		Secure file exchange

US Bank – Document Custodian

US Bank Doc Custody Services
Attn: Agency Certifications/MPP-FHLBI
1133 Rankin St, Suite 100
Saint Paul, MN 55116

Newrez LLC

Newrez LLC
P.O. Box 10826
Greenville SC 29603-0826

Payment Address:

Newrez LLC
P.O. Box 650840
Dallas, TX 75265-0840

Mortgagee Clause:

Newrez LLC
ISAOA ATIMA
P.O. BOX 7050
Troy, MI 48007-7050

Newrez Servicer ID for LAS: 3275

PHH Mortgage

PHH Mortgage Servicing
PO Box 5452
Mount Laurel, NJ 08054

Payment Address:

PHH Mortgage Services
Attn: Mail Stop SV30
1661 Worthington Rd., Ste. 100
West Palm Beach, FL 33409

Mortgagee Clause:

PHH Mortgage Services
It's Successors and/or Assigns ATIMA
Attn: Insurance Department
PO Box 5954
Springfield, OH 45501-5954

PHH Servicer ID for LAS: 8359

MERS IDs:

FHLBI	1001347
Newrez	1007544
PHH	1000200
US Bank*	1000257

FHA Mortgage Holder ID 90105

*eNotes – Delegatee for Transfer and Location