Master Servicer Setup

FHLBank Indianapolis utilizes a master servicer for the purpose of processing monthly remittance files only. The engaged master servicer is Nationstar Mortgage LLC dba Mr. Cooper Master Servicing (MCMS).

- Month-end remittance files are to be delivered to Mr. Cooper within the first five business days of the month.
- The remittance files should be submitted by uploading them into the secure file exchange.
- Mr. Cooper staff will reconcile the report and provide feedback if there are any questions or required changes.
- Secure File Exchange Registration
 - o Link for registration : https://servicerupload.nationstarmtg.com/
 - Select 'Register for Account'
 - o Complete the form including the following information:

Additional Information	
What type of reporting files are you going to Upload / View?: *	Servicer Remittance / REG AB
	Servicer Default
	☐ Investor / Trustee
	☐ Loss Management
	☐ Servicer Review
	Servicer Compliance
	☐ File Exchange
F-1	Desired Officer Miles
Enter your Nationstar Mortgage contact name and/or Department: *	Jamieson Stinton, Whole Loans
Enter your reason for requesting	EU DI Monthi, Domittono
access: *	FHLBI Monthly Remittance

- o Once access is approved you will receive an email with a user ID and password.
- o If you have problems with gaining access to the portal, please email Jamieson Stinton at Jamieson.Stinton@mr.cooper.com.